

<b>SCC eFile</b>	<b>2012 ANNUAL REPORT</b> <b>COMMONWEALTH OF VIRGINIA</b> <b>STATE CORPORATION COMMISSION</b>	<b>212531813</b>				
<div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <p>1.) CORPORATION NAME:  <b>CITIZENS BANK</b></p> <p>2.) VA REGISTERED AGENT NAME AND OFFICE ADDRESS:  <b>ELIZABETH SMITH JONES</b>  <b>502 CUMBERLAND ST</b>  <b>BRISTOL, VA 24203</b></p> <p>3.) CITY OR COUNTY OF VA REGISTERED OFFICE:  <b>BRISTOL CITY</b></p> <p>4.) STATE OR COUNTRY OF INCORPORATION:  <b>TN</b></p> </div> <div style="width: 35%; text-align: right;"> <p>DUE DATE: <b>10/31/2012</b></p> <p>SCC ID NO: <b>F1603515</b></p> <p>5.) STOCK INFORMATION</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">CLASS</td> <td style="width: 50%;">AUTHORIZED</td> </tr> <tr> <td>COMMON</td> <td>1,000</td> </tr> </table> </div> </div>			CLASS	AUTHORIZED	COMMON	1,000
CLASS	AUTHORIZED					
COMMON	1,000					
<p>6.) PRINCIPAL OFFICE ADDRESS:</p> <p style="text-align: center;">ADDRESS: 300 BROAD ST</p> <p style="text-align: center;">CITY/ST/ZIP: ELIZABETHTON, TN 37643</p>						
<p>7.) DIRECTORS AND PRINCIPAL OFFICERS:      All directors and principal officers must be listed. An individual may be designated as both a director and an officer.</p>						
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: BILL DUDNEY  TITLE: PRESIDENT  ADDRESS: 101 E MAIN ST  CITY/ST/ZIP/CO: KINGSPORT, TN 37660 </td> <td style="width: 5%; text-align: center; vertical-align: top;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: top;"> OFFICER      <input checked="" type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: BILL DUDNEY TITLE: PRESIDENT ADDRESS: 101 E MAIN ST CITY/ST/ZIP/CO: KINGSPORT, TN 37660	<input checked="" type="checkbox"/>	OFFICER <input checked="" type="checkbox"/> DIRECTOR	
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<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: KEVIN JESSEE  TITLE: EXECUTIVE VP  ADDRESS: 310 STATE ST  CITY/ST/ZIP/CO: BRISTOL, TN 37620-2327 </td> <td style="width: 5%; text-align: center; vertical-align: top;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: top;"> OFFICER      <input type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: KEVIN JESSEE TITLE: EXECUTIVE VP ADDRESS: 310 STATE ST CITY/ST/ZIP/CO: BRISTOL, TN 37620-2327	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR	
NAME: KEVIN JESSEE TITLE: EXECUTIVE VP ADDRESS: 310 STATE ST CITY/ST/ZIP/CO: BRISTOL, TN 37620-2327	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR				
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: SHIRLEY SHELL  TITLE: EXECUTIVE VP  ADDRESS: 300 BROAD STREET  CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643 </td> <td style="width: 5%; text-align: center; vertical-align: top;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: top;"> OFFICER      <input type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: SHIRLEY SHELL TITLE: EXECUTIVE VP ADDRESS: 300 BROAD STREET CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR	
NAME: SHIRLEY SHELL TITLE: EXECUTIVE VP ADDRESS: 300 BROAD STREET CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR				
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NAME: ANDREW WHETSEL TITLE: EXECUTIVE VP ADDRESS: 300 BROAD STREET CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR				
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: JOE LAPORTE  TITLE: CEO  ADDRESS: 300 BROAD ST  CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643 </td> <td style="width: 5%; text-align: center; vertical-align: top;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: top;"> OFFICER      <input checked="" type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: JOE LAPORTE TITLE: CEO ADDRESS: 300 BROAD ST CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input checked="" type="checkbox"/> DIRECTOR	
NAME: JOE LAPORTE TITLE: CEO ADDRESS: 300 BROAD ST CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input checked="" type="checkbox"/> DIRECTOR				
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: SCOTT GREER  TITLE: EVP/CFO/COO  ADDRESS: 300 BROAD ST  CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643 </td> <td style="width: 5%; text-align: center; vertical-align: top;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: top;"> OFFICER      <input type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: SCOTT GREER TITLE: EVP/CFO/COO ADDRESS: 300 BROAD ST CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR	
NAME: SCOTT GREER TITLE: EVP/CFO/COO ADDRESS: 300 BROAD ST CITY/ST/ZIP/CO: ELIZABETHTON, TN 37643	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR				

NAME:	WILLIAM C BURRISS	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	620 LOCUST ST		
CITY/ST/ZIP/CO:	BRISTOL, TN 37621		
NAME:	LUTHER D CAIN	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	130 REGIONAL PARK DR		
CITY/ST/ZIP/CO:	KINGSPORT, TN 37660		
NAME:	CHARLES K GREEN	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	42 FAIRWAY VIEW PT		
CITY/ST/ZIP/CO:	JONESBOROUGH, TN 37659		
NAME:	RUSSELL W INGRAM	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	268 CHRISTIAN CH RD		
CITY/ST/ZIP/CO:	GRAY, TN 37615		
NAME:	SAM J LAPORTE	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	300 BROAD ST		
CITY/ST/ZIP/CO:	ELIZABETHTON, TN 37643		
NAME:	MICHAEL O O'NEILL	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	2508 WILDWOOD DR		
CITY/ST/ZIP/CO:	KINGSPORT, TN 37660		
NAME:	CHARLES SID OAKLEY JR	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	2223 VOLUNTEER PRKWY		
CITY/ST/ZIP/CO:	BRISTOL, TN 37620		
NAME:	RICHARD C TETRICK	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	101 EAST F ST		
CITY/ST/ZIP/CO:	ELIZABETHTON, TN 37643		
NAME:	JOHN M VANN	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	84 FAIRWAY DR		
CITY/ST/ZIP/CO:	BRISTOL, TN 37620		
NAME:	STEPHEN LAPORTE	<input type="checkbox"/> OFFICER	<input checked="" type="checkbox"/> DIRECTOR
TITLE:	DIRECTOR		
ADDRESS:	11726 WOOD LN		
CITY/ST/ZIP/CO:	HOUSTON, TX 77024		
NAME:	LARRY ESTEPP	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	EXECUTIVE VP		
ADDRESS:	101 E MAIN ST		
CITY/ST/ZIP/CO:	KINGSPORT, TN 37660		
I AFFIRM THAT THE INFORMATION CONTAINED IN THIS ELECTRONIC REPORT IS ACCURATE AND COMPLETE AS OF THE DATE BELOW AND THAT I AM LEGALLY AUTHORIZED TO SIGN THIS REPORT.			

/s/ JOE LAPORTE	JOE LAPORTE, CEO	8/21/2012
SIGNATURE OF DIRECTOR/OFFICER LISTED IN THIS REPORT	PRINTED NAME AND CORPORATE TITLE	DATE
It is a Class 1 misdemeanor for any person to sign a document, which includes this electronic record, that is false in any material respect with the intent that the document be delivered to the Commission for filing.		